

(1)	<b>Bid Duration</b>	<b>15 Days</b>
(2)	<b>Bid Life Cycle</b>	<b>90 Days (by Default)</b>
(3)	<b>Bid Offer Validity (From End Date)</b>	<b>60 Days</b>
(4)	<b>Do you Want to Take This Bid to RA Post Technical Evaluation</b>	<b>Yes</b>
(5)	<b>RA Qualification</b>	<b>H1 Highest Price Bid Elimination</b>
(6)	<b>Time allowed for Technical Clarification during Technical Evaluation</b>	<b>2 Days</b>
(7)	<b>Bidder Average Annual Turn Over (In Lakhs)</b>	<b>400% of Estimated Bid Value</b>
(8)	<b>Primary Product Category</b>	<b>All-in-One PC</b>
(9)	<b>Experience Criteria (In Years)</b>	<b>3 Years</b>
(10)	<b>Past Performance</b>	<b>80%</b>
(11)	<b><u>Document Required from Seller</u></b>	<b><u>Yes</u></b>
(12)	If Yes,	Experience Criteria Bidder Annual Turnover Certificate (Requested in ATC) OEM Authorization Certificate Past Performance Additional Doc 1 Additional Doc 2
(13)	<b>Do You Want To Give Exemption To Verified MSE For Years Of Experience And Turnover?</b>	<b>No</b>
(14)	<b>Do You Want To Give Exemption To Verified Startups For Years Of Experience And Turnover?</b>	<b>No</b>
(15)	<b>EMD Required</b>	<b>Yes (1%)</b>
(16)	<b>Bid Reserved for Make In India</b>	<b>Yes (50%)</b>
(17)	<b>ePBG Required</b>	<b>Yes (3% for 36 Months)</b>
(18)	<b>Splitting Required</b>	<b>No</b>
(19)	<b>Do you want to provide Purchase preference to MSE with L1+15%</b>	<b>No</b>

**Buyer Added Bid Specific Additional Terms and Conditions**

1. **Availability of Service Centres:** Bidder/OEM must have a Functional Service Centre in the State of Consignee's Location in case of carry-in warranty. (Not applicable in case of goods having on-site warranty). If service centre is not already there at the time of bidding, successful bidder / OEM shall have to establish one within 30 days of award of contract. Payment shall be released only after submission of documentary evidence of having Functional Service Centre.
2. **Bidder Turn Over Criteria:** The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

3. **OEM financial standing**: The bidder should not be under liquidation, court receivership or similar proceedings, should not be bankrupt. Bidder to upload undertaking to this effect with bid.
4. **Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.**
5. **Dedicated / toll Free Telephone No. for Service Support**: OEM must have Dedicated/toll Free Telephone No. for Service Support.
6. **Escalation Matrix for Service Support**: OEM must provide Escalation Matrix of Telephone Numbers for Service Support.
7. **Experience Criteria**: The OEM {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU / Public Listed Company for **3 Years** before the bid opening date. Copies of relevant contracts to be submitted along with bid in support of having supplied some quantity during each of the year.
8. **IMPORTED PRODUCTS**: In case of imported products, OEM or Authorized Seller of OEM should have a registered office in India to provide after sales service support in India. The certificate to this effect should be submitted.
9. **Malicious Code Certificate**: The seller should upload following certificate in the bid:- (a) This is to certify that the Hardware and the Software being offered, as part of the contract, does not contain Embedded Malicious code that would activate procedures to :- (i) Inhibit the desires and designed function of the equipment. (ii) Cause physical damage to the user or equipment during the exploitation. (iii) Tap information resident or transient in the equipment/network. (b) The firm will be considered to be in breach of the procurement contract, in case physical damage, loss of information or infringements related to copyright and Intellectual Property Right (IPRs) are caused due to activation of any such malicious code in embedded software.

#### **10. Buyer Specific ATC**

- OEM should have ISO 9001, ISO 14001, ISO 45001 from NABCB accredited agencies.
- Bidder may be asked to provide detailed technical demonstration of the **All-in-One PCs** if required within a notice of 5/6 days.
- OEM should have experience in this field from last three years. Any order related to **All-in-One PCs** to be attached with technical bid received from any Govt. Dept direct on their name or their channel partner document copy for the same to be provided with technical bid.
- The **All-in-One PC** should be from the same OEM. OEM must have experience of supplying the **All-in-One PCs** in any government department directly or through their re-seller.
- Bidder should have Ink Signed and Stamped Authorization shall be submitted along with the Technical Bid. Original hard copy should be submitted before the due date and time of tender opening. Noncompliance shall result in rejection of tender.
- The OEM must attach a notarized certificate on Rs.100/- Stamp Paper that the Organization and it OEM has not been black listed by any institution of the Central/ State government /

PSU/ University and should not be suspended from any govt procurement agencies etc. in the past. Self-Declaration on OEM Letterhead also to be attached.

- Technical Catalogue to be attached with the technical bid and same should be available on OEMs' website. Buyers can match and verify the Data Sheet with the product specifications offered. In case of any unexplained mismatch of technical parameters, or Non-Compliance shall result in rejection of Bid.
- OEM of **All-in-One PCs** should have owned manufacturing facility in India. Copy of factory licence for last 3 years to be attached with technical bid.
- No deviations in the specifications of any of the above items will be accepted. The Bidder should clearly declare in the Compliance that all items meet all the specifications as required. Detailed tabulated deviation specifications should be given clearly specifying if each specification is met rather than blanket statement like – "all specifications met".
- The Principal Additional Director General, NACIN, Bengaluru may Increase / decrease the quantity before awarding the contract to the successful bidder.
- The Principal Additional Director General, NACIN, Bengaluru may reject any or all the bids without assigning any reasons.



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Phone No. 080- 23091500

Dated:- 31.12.2025

### CORRIGENDUM

Bid Number: GEM/2025/B/7051466, Dated: 30.12.2025

In reference to the above-mentioned bid, it is hereby notified for information of all prospective bidders that a clarification is issued with regard to the **Buyer Added Bid Specific Additional Scope of Work** provided under the **Document Title** column.

Under the document title “**Specifications for All-in-One PCs**”, a document is available for download through the *View* option. The said document contains detailed technical specifications for **All-in-One PCs**, covering **Specification Sl. No. 1 to 30**.

It is hereby **explicitly clarified and made mandatory** that:

1. **Complete and unconditional compliance** with all specifications mentioned from **Sl. No. 1 to 30** in the document titled “**Specifications for All-in-One PCs**” is **mandatory**.
2. **Any deviation, discrepancy, or non-compliance**, whether minor or major, in respect of the aforesaid specifications shall **result in outright disqualification of the bid**.
3. Such disqualification shall be effected **without seeking any further clarification, representation, or correspondence** from the bidder during the evaluation process.

All other terms and conditions of the bid shall remain **unchanged and in force**.

Bidders are advised to take due note of the above and submit their bids strictly in accordance with the stipulated requirements.

अपर निदेशक / Additional Director  
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